



ENSTAR Natural Gas Company, LLC

Section 300 – Character of Service

§301 Type of Gas

All gas supplied by the Company is natural, as described in paragraphs 302, 303 and 304 below. In case of emergency or for economy of operation, manufactured gas, or a mixture of natural and manufactured gas, may be supplied.

§302 Heating Value

Company's rates are based on the supplying of natural gas having a heating value of approximately 1000 British Thermal Units per cubic foot when such gas is at a temperature of sixty degrees (60°) Fahrenheit and at a pressure of 14.65 pounds per square inch absolute (psia).

The heating value of the gas will be maintained with as little deviation as practicable, and such monthly average heating value shall never exceed or fall below the 1000 BTU by more than five (5) percent of this specified standard.

The monthly average BTU content and specific gravity will be reported within fifteen (15) days from the end of each month to the Regulatory Commission of Alaska.

Note: By exchange of correspondence with the Regulatory Commission of Alaska, it has been established that in lieu of the foregoing, the BTU content and the specific gravity of natural gas delivered by the Company shall be determined through testing by a recognized independent laboratory annually, or more often at the request of the Regulatory Commission of Alaska.

The Company reserves the right to designate a higher or lower monthly average heating value by notifying the Regulatory Commission of Alaska of such change at least sixty (60) days before the change is made. Thereafter, the standard shall be the monthly average until the same is modified in a similar manner.



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§303 Pressure

For general purposes, the average pressure normally maintained at the meter on the Customer's service is six (6) inches of water column (w.c.) and gas will be supplied at not less than five and one quarter (5.25) inches nor at not more than eight (8) inches of w.c. pressure. The direct reading will be the basis of billing for gas used when pressures are in the above range; i.e., five and one quarter (5.25) inches to eight (8) inches w.c. pressure.

Gas for Commercial Uses may be supplied at higher pressure at the option of the Company. Where gas is metered at pressures higher than six (6) inches w.c., the metered number of cubic feet will be corrected to the volume at a pressure of 14.65 pounds per square inch absolute (psia) and a temperature of sixty degrees (60°) Fahrenheit before applying the applicable rate.

§304 Odorizing

If the natural odor of the gas does not make it easily detectable the Company will add a standard odorant so that the gas will possess a distinctive odor to the extent that its presence in the atmosphere is readily detectable at concentrations well below that required to produce an explosive mixture.

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