



ENSTAR Natural Gas Company, LLC

Section 800 – Continuity of Supply

§801 Shortage and Interruption

The Company will use reasonable diligence to supply steady and continuous service, but does not guarantee the service against irregularities or interruptions.

In case of shortage of supply and during the period of such shortage, the Company will apportion its available supply of gas among all Customers in the most reasonable manner possible. The supply of gas for Commercial Use may be curtailed or discontinued at any time when it shall be necessary to do so in order to supply Residential Use Customers.



ENSTAR Natural Gas Company, LLC

§802 **Liability**

The Company shall not be liable for any loss, cost, damage, or expense to any Customer occasioned by any suspension, curtailment, or discontinuance by the Company for any of the reasons set forth in Section 408 of these Rules & Regulations, or occasioned by any failure to supply gas according to the terms of the Agreement for Service or by interruption of the supply if such failure or interruption is due to storm, lightning, fire, flood, drought, strike, or any cause beyond the control of the Company, or any cause except willful default or neglect on its part.