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REGULATORY COMMISSION OF ALASKA



ENSTAR Natural Gas Company, LLC

Section 900 – Notices

§901 Company Notices to Customer

Notices by the Company to a Customer under this tariff may be given by mail, electronic mail, short message service, telephone, facsimile, personal visit, by leaving a notice (door tag) at the service address, or as specifically provided by the rule, agreement, contract, or rate schedule.

§901a If mailed, the notice will be enclosed in a sealed envelope and deposited postage prepaid with the United States Post Office, addressed to the billing address for the Customer contained in the Company's records, or an alternative address for notices contained in the Company's records as provided by any agreement, contract or communication with the Customer for that service location.

§902 Customers' Notices to Company

Notices by a Customer to the Company under this tariff may be given by the Customer (or the Customer's authorized agent) by mail, electronic mail, telephone, facsimile, as available via the Customer's web self-service account, delivered to or presented in person at the Company's offices listed in Section 102, or as specifically provided by the rule, agreement, contract, or rate schedule.

§902a If mailed, the notice must be enclosed in a sealed envelope, addressed to the Company's mailing address (P.O. Box 190288, Anchorage, Alaska 99519-0288) and deposited postage prepaid with the United States Post Office.

§902b Unless otherwise directed, electronic mail should be addressed to: cs@enstarnaturalgas.com

Pursuant to Order Nos. U-22-032(8) and U-22-032(8E) Effective: September 27, 2023

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