



Cook Inlet Gas Supply Frequently Asked Questions

Q. What is the current status of natural gas in Cook Inlet?

In April of 2022 Hilcorp, Cook Inlet's largest natural gas producer, announced it did not have "line of sight" to produce gas beyond its existing contracts. This effectively put ENSTAR and local electric utilities on notice that it was time to look for an alternate supply of natural gas. While ENSTAR has much of its gas needs contracted with Hilcorp until 2033, electric utility contracts with Hilcorp begin to expire in 2028. All utilities will start seeing gaps in their gas supply portfolios beginning that same year.

Q. What is ENSTAR doing to help develop a long-term strategy for Cook Inlet gas supply?

ENSTAR is taking a proactive approach in communicating the challenges of securing a long-term natural gas supply for Southcentral Alaska, which is why you may have been hearing so much about this topic lately. Following Hilcorp's announcement, the Railbelt utilities formed the Utility Working Group, with advisory support from the Department of Natural Resources and the Alaska Energy Authority. Through this group, ENSTAR commissioned Berkeley Research Group to identify and implement alternatives to replace declining Cook Inlet gas.

Q. Should I be worried about running out of gas?

No. The majority of ENSTAR's gas supply needs are met until 2033 and ENSTAR continues to engage and negotiate with Cook Inlet producers as part of a near-term solution. ENSTAR has sufficient time to implement alternative gas supply options.

Q. I'm building a new house, should I still install natural gas?

Natural gas remains the most efficient, affordable, and economic heating solution for Southcentral Alaska. Additionally, natural gas is used to generate more than 80% of electricity in Anchorage, Mat-Su, and the Kenai Peninsula. ENSTAR is committed to providing reliable energy service to Alaskans both in the near and long term.

Q. What can I do about this?

Practicing energy conservation is always a good idea. Simple things like keeping your gas appliances maintained and in peak performance and turning down the temperature on your hot water can make a big difference in the long run. For other ideas about how to conserve energy or more information on Cook Inlet gas supply, visit ENSTAR's website: www.enstarnaturalgas.com.

Q. How will this affect my bill?

While there are no immediate impacts to customers' bills, ENSTAR does anticipate gas costs to increase. Any changes to ENSTAR's fees and charges must be approved by the Regulatory Commission of Alaska. This includes the Gas Cost Adjustment which covers the cost of the gas you use.

COOKING SAFELY THIS HOLIDAY SEASON

No matter how, where, or with whom you spend the holidays, safety is always important. Kitchen fires are three times more likely to occur on Thanksgiving and 34% of these fires start when the stove is left unattended. Here are a few tips to safely enjoy Thanksgiving this year:



Never leave the stove top unattended while cooking.



Maintain working smoke alarms.

Keep a smoke alarm and carbon monoxide detector on every level of your home.



Keep a fire extinguisher handy.

To properly operate, remember **PASS**:

- 1) **Pull** the pin.
- 2) **Aim** low, pointing the extinguisher at the base of the fire.
- 3) **Squeeze** the lever slowly and evenly.
- 4) **Sweep** the nozzle from side-to-side.



Clean the stove top regularly.

Remove grease build-up and debris around the stove to avoid triggering a fire.



Don't use water on grease fires.

Turn off the stove and smother the flames with baking soda and a tight-fitting lid.



Ensure your stove is vented properly.

Since natural gas stoves can produce carbon monoxide (CO), they should always be vented to the outside.

ARE YOU A LANDLORD OR PROPERTY MANAGER?

Tenants come and go. It's the nature of the business. Unfortunately, these changes can also cause disruptions to the gas service at your property, resulting in reconnection fees and other unexpected costs.

A Landlord Tenant Agreement (LTA) can put your mind at ease. With an LTA, the gas service will revert back to your name rather than being shut off. This includes when tenants move out or fail to pay their bills.

BENEFITS OF A LANDLORD TENANT AGREEMENT

- Avoids gas service interruption.
- Avoids a \$65 meter unlock fee to turn the gas back on.
- Avoids the inconvenience of scheduling an appointment to have the meter turned back on.
- Helps avoid frozen pipes if the gas is shut off during the winter.

An LTA can save you time and money. Sign up today at:
www.enstarnaturalgas.com.

